

# Patient Participation Group

## Newsletter March 2015

As Chair of the Patient Participation Group at Priory Avenue Surgery, I would like to bring you up to date on developments.

On 22 January the Care Quality Commission reported concerns about the practice and has given the surgery 6 months to address them. All the issues are being addressed. It is reassuring to note that the quality of the doctors and nurses has never been questioned. The view of Dr Payne, Primary Care Medical director for the Thames Valley, is that “there is no evidence of direct clinical risk”.

A prime concern is the continuity of care. The plan is to employ full time doctors where possible. In the last few month one full time and five part time doctors have left. Three new full time doctors and a part time doctor are being phased in. Dr Vishal Mittal has started as a full time doctor. Dr Nicholas Routledge has started part time and will become a full time doctor. A full time female doctor is being sought. Dr Ashraf Zaman has started as a part time doctor. Short and long term locums are being employed in the interim. A new Practice Manger, Stanford Jeffrey has started. We have been fortunate that the nursing staff have all stayed on, as have nearly all the other staff too.

In common with many other surgeries there is a Patient Participation Group. If you would like to become actively involved please come to one of our monthly meetings. The minutes are put up on a noticeboard in the surgery waiting room, are in PPG folders in each waiting area and on the surgery website. For more information, minutes and newsletters, e-mail me at [prioryavenuePPG@gmail.com](mailto:prioryavenuePPG@gmail.com) or leave a message at reception.

*Francis Brown*, Chair Priory Avenue Patient Participation Group